Our Civilian Workforce” Instructional Video
For all members of the Army Profession

http://cape.army.mil

“Our Civilian Workforce”

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1. Checklist

□ Recruit additional strong/respected leaders from your unit to be facilitators with your unit. (Recruit as many as the situation mandates)
□ Watch the video prior to your facilitation.
□ Review the additional resources.
□ Review the “How to run your workshop” guidelines prior to facilitating.
□ Think about personal experiences that relate to the scenario.
□ Resource Prep:
  o Make copies of the facilitation questions as needed for each of your facilitators.
  o If you plan on showing video clips, test to make sure they work on the system in your designated training area.
  o Make sure you have a whiteboard with dry-erase markers.
2. Facilitator Guide Instructions

Instructions

The video focuses on:

- The role of the Civilian workforce in and for our Army Profession.
- The importance of Soldiers and Civilians working together, building a team to make a stronger Army and training together to be technically and tactically proficient.

Recommended steps to follow when using this video in a group discussion:

1. Ensure students/participants are familiar with the nature and expression of the Army Profession before starting the lesson/discussion. (e.g., review of ADP-1, Ch. 2 and ADRP-1)
2. Play the video for the students/participants.
3. Facilitate a group discussion on the topic of standards and discipline. The “Example Facilitator Questions” are included to assist a facilitator in guiding the discussion.
4. Skip to Step 4, “Detailed Plan for Your Workshop,” for example facilitator questions, if already familiar with how to facilitate this module.
The basic concept provided below is a way to facilitate this module. Modify as is necessary to fit the needs and demographics of the group. We find having a variety of ranks/leadership positions in each group increases perspective and maximizes takeaway.

**PREP:** Have a whiteboard and markers available. Bring copies of the video transcripts. Have a Facilitator Guide available for each facilitator. Get there early and set up the room in huddles large enough to support a variety of leadership at each table. Put chairs around one table (keep people close), rather than pulling several tables together.

**BASIC CONCEPT:** Meet for 25 minutes to discuss the module. The group breaks down into huddles large enough to support a variety of leadership at each table. For example, you want to have SLs, PSGs, PLs, and CDRs in the same huddle so you can maximize the overall effectiveness and increase the number of vantage points. Have one facilitator at each table to guide (NOT LEAD) the discussion. The workshop begins with facilitators asking the participants what their response was to the module. The facilitators’ main role is to be a catalyst for conversation and learning about the topic at hand. This module includes two rounds of discussion, and ends with personal stories and vignettes that relate to the module.

**KEYS TO SUCCESS:**
- Let participants do most of the talking.
- The facilitators’ key role is to ask questions that spark thought and conversation.
- Ensure you engage each level of leadership and everyone within your group. Do not let any one person dominate the conversation.
- Have questions prepped for each round to drive the conversation. (See “Detailed Plan” on page 5)
- You are a catalyst for conversation. Make sure that you continue to ask questions that make your group dig deeper.
INTRODUCTION (90 seconds)

*Introduce the Workshop in a way that communicates the purpose of the event.*

“Today we’re going to look at our Civilian Workforce and examine the impact that idea has on the doctrine and culture of our Army.”

ROUND 1 – Facilitated Discussion (15 minutes):

1. What are the two complementary and mutually supporting components within the Army Profession?
   a. What is the Profession of Arms composed of?
   b. What is the Army Civilian Corps composed of?
   c. When do Army Civilians become Army professionals?

2. The video shares how Soldiers and Civilians work together to build a team. How do Soldiers and Civilians support one another?
   a. In general, how does this relationship affect the Army Culture?
   b. How do Soldiers and Civilians work together to develop and maintain the highest standards of moral character and competence?

3. The video talks about civilian expertise and skill set. How they are being utilized? How do Soldiers rely on the Army Civilian Corps?
   a. How do Army Civilians support Soldiers?
   b. How does the relationship between Soldiers and Civilians lead to trust?

4. How do Soldiers and Civilians sustain the trust earned between each other and their counterparts through military expertise?
   a. How does the relationship between Soldiers and Civilians reflect in an organization’s, and a professional’s, competence, character, and commitment?
   b. Share how Army Civilians are entrusted to defend the Nation and the rights and interests of the American people along with their counterparts in uniform.

5. How are Soldiers and Civilians stewards of the profession?
ROUND 2 - Conclusion (10 minutes): Personal Vignettes and takeaways.
Facilitator asks students to share any personal vignettes and takeaways from the module.

It is important for the group to relate to this story on a personal level. Conclude the module emphasizing the significance of how Soldiers and Civilians work together. Leaders should walk away with a better understanding of its impact, and be able to properly convey its importance to Soldiers in their unit.

Upon concluding, the following questions are useful for determining learning and promoting reflection:

<table>
<thead>
<tr>
<th>Learning</th>
<th>Question</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>Q - What did you learn from listening to the reactions and reflections of other leaders?</td>
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<tr>
<td></td>
<td>Q - What are the future implications of this decision and or experience?</td>
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<tr>
<td>Reflection</td>
<td>Question</td>
</tr>
<tr>
<td></td>
<td>Q - How do you feel/what do you think about what you learned?</td>
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<tr>
<td></td>
<td>Q - What will you do with your new information?</td>
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<td></td>
<td>Q – How can you integrate new learning into your Command team philosophy, command structure and climate?</td>
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